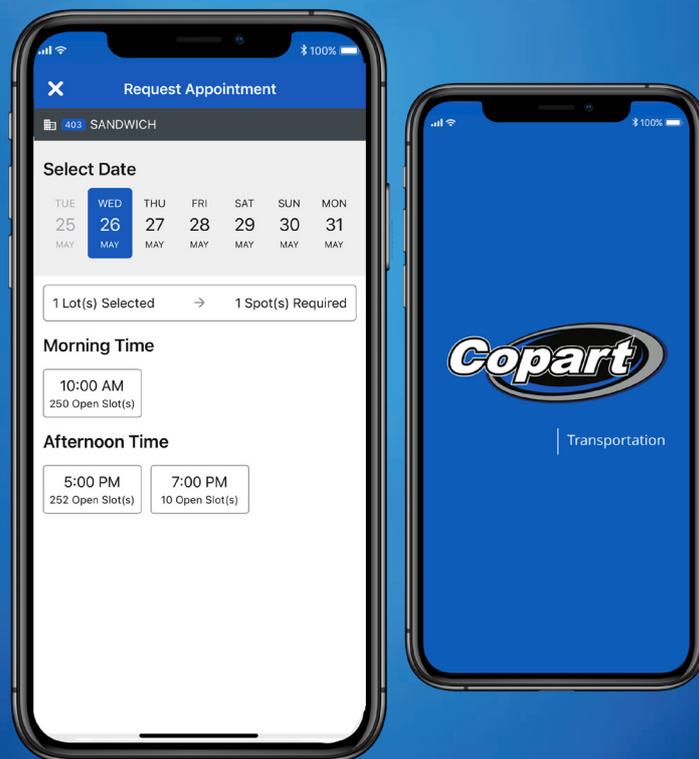




Schedule Your Collections with the Transportation App



Your how-to guide for navigating the updated Transportation App. Find out how to register, book timeslots, notify of your arrival and save time on your collections.

Setting up the Transporter App

You have won a vehicle and now need to arrange collection. This guide will walk you through the steps on how to book your slot and collect your vehicles through the Transportation App.

Available to download on **Android** and **IOS** through the **App Store**.



Copart Transportation

Copart Business

★★★★★ 138

PEGI 3

Add to wishlist

Install

1. Using the App for the First Time

If using the Transportation App for the first time, you will need to sign up by clicking the **Register** button.

Then proceed by selecting the **Transporter** option.

On the next screen, click the drop-down arrow underneath **Select Country** and select **United Kingdom**.

Then continue to fill out your personal information including contact details and vehicle registration (Licence Plate). It's important that you fill in the **vehicle registration** of the transportation that you will be using to collect the vehicle, so our loader drivers can locate you on collection.

Once details are submitted, an email will be sent to the email address with a **password**, for accessing the **Transporter App**. You will be prompted to change this upon first login.

Using the Transporter App

Register as Transporter

Close

Personal Information

Email Address*

First Name*

Last Name*

Phone Number*

Vehicle Information

Example: Make, Model, Year, Color*

License Plate*

GBR

Submit

Welcome

Close

Please select type of registration

Transporter

Tow Provider

Choose the **Transporter** option

2. Logging in and using the App

After logging into the App you will come to the home screen.
With the most recent update you can add Lots straight onto the App.

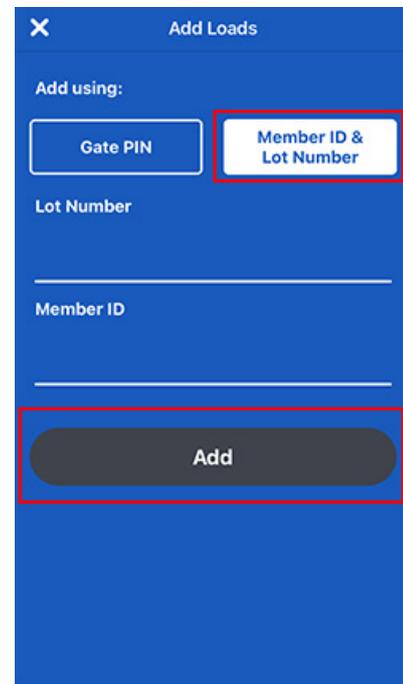
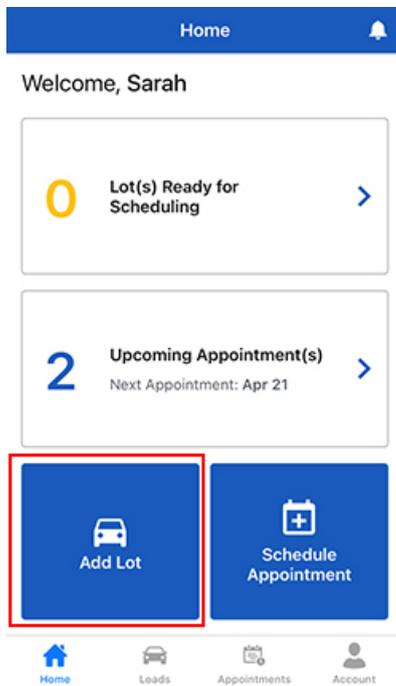
On the Home page select **Add Lot**.

Then select **Member ID & Lot Number** and enter the details of the Lot you wish to schedule to collect.

Then click **Add** (see next page).

This will take you through to the **Loads** page with all the Lots you have ready to be scheduled.

Selecting your Vehicles for Collection



Alternatively, you can add a vehicle by using your Member website account or Member app account.

To add vehicles from the Member website, head to **Payments > Payments History** to find your Lots.

Alternatively, if you have not yet paid*, head to **Payments > Payments Due** to find your Lots.

On the right-hand side of the page, you will find a new column titled **Pickup Status**.

Payments Due Export Print

Pay Selected Pay Online Amounts are in GBP

For non-UK Lots: In order to view invoice in the local currency, select the Invoice Amount for the lot.

Total Invoices(14) Select Sale Type
Please Select Sale Type ▾

Your Total Available Funds: £565.30 GBP

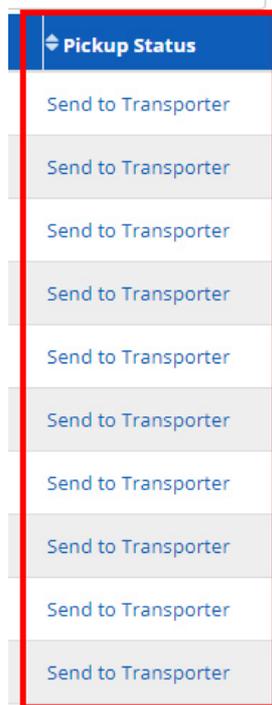
Show Images Search: Search this list

Sale Date	Item #	Lot/Inv #	Location	Sale Type	Description	VIN	Category	Bid	Invoice Amount	Due	Left Location	Pickup Status
24/01/2018	2	143442	Wisbech	Copart UK	2004 NISS MICRA SX	SJNFSAK12U128	CAT C - SALVAGE	£16,500.00 GBP	£29,300.30 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter
07/02/2018	1	139499	Chester	Copart UK	2002 LAND FREELANDER	SALLN4AA71A34	CAT C - SALVAGE	£1,000.00 GBP	£12,878.00 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter
07/02/2018	2	139601	Chester	Copart UK	2007 MINI ONE	WMMME32050TM4	CAT C - SALVAGE	£2,000.00 GBP	£13,949.00 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter
07/02/2018	4	140754	Chester	Copart UK	2005 AUDI A3 SPORT T	WAUZZZ8P75A16	CAT C - SALVAGE	£4,000.00 GBP	£16,118.00 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter
09/02/2018	1	140787	Sandy	Copart UK	2003 PEUG 307 RAPIER	VF33ANFU88288	CAT C - SALVAGE	£500.00 GBP	£12,351.88 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter
09/02/2018	3	140791	Sandy	Copart UK	2011 VEC DAILY 3551	ZCFC359300045	CAT B - BREAKER	£3,000.00 GBP	£16,123.43 GBP Email Sale Receipt	£426.00 GBP		Send to Transporter
15/06/2018	9	534111	Bristol	Copart UK	1998 MINI COOPER	1HGCG66502A34	CAT C - SALVAGE	£500.00 GBP	£10,381.00 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter
15/06/2018	8	534111	Bristol	Copart UK	1998 MINI COOPER	1HGCG66502A34	CAT C - SALVAGE	£2,500.00 GBP	£12,542.50 GBP Email Sale Receipt	£10,296.00 GBP		Send to Transporter
15/06/2018	7	534111	Bristol	Copart UK	1998 MINI COOPER	1HGCG66502A34	CAT C - SALVAGE	£1,000.00 GBP	£10,907.00 GBP Email Sale Receipt	£36.00 GBP		Send to Transporter

Selecting your Vehicles for Collection

In the **Pickup Status** column, you will see an option next to each of your Lots won, titled **Send to Transporter**.

*We recommend paying for Lots prior to booking a collection in order to speed up the collection experience for you and others.



For the Lots you wish to book a collection for, click the **Send to Transporter** option (making sure it's the correct row) to bring up the **Send Gate Pass to Transporter** box (below).

Send Gate Pass to Transporter ✕

Please enter the email address of your preferred transporter below to schedule pickup. The transporter will receive instructions via email and you will receive email confirmations throughout the pickup process. If you don't have a preferred transporter, you can make use of Copart's mainland UK delivery service to safely deliver your vehicles. Alternatively, you can collect your vehicles in person.

Transporter Email ID: *

If you've already submitted an email to a transporter through this page but need to send to a different email address, please update the field above and click Submit.

Remind your transporter to download the Copart Transportation App. It's the easy and convenient way to schedule and confirm vehicle pickups and is faster than walking in!

Close

Submit

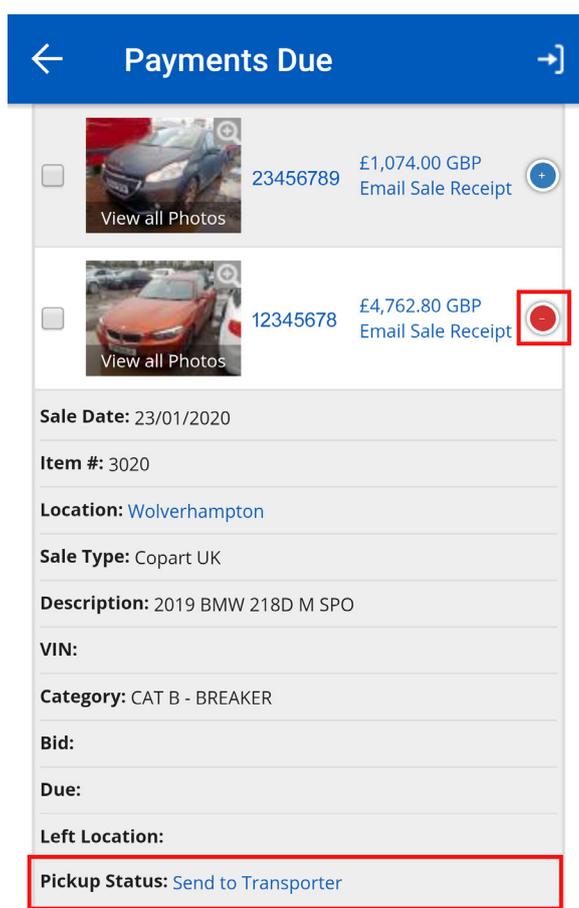
Selecting your Vehicles for Collection

In the **Send Gate Pass to Transporter** box, you will need to enter your email address as the **Transporter Email ID** and click **Submit**.

A notification email will then be sent to the email address you entered.

To add vehicles from the Member app go to **Payments > Payments Due / Payments History**.

Click the **+** button on the right-hand side of the Lot to display more information. At the bottom of this, you'll find the **Send to Transporter** option. Click this and complete the steps previously mentioned.



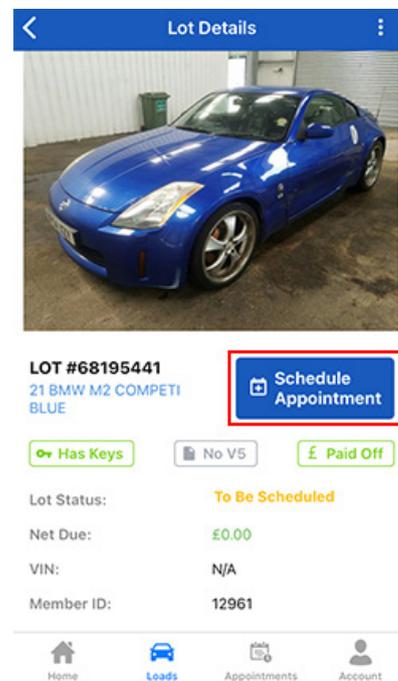
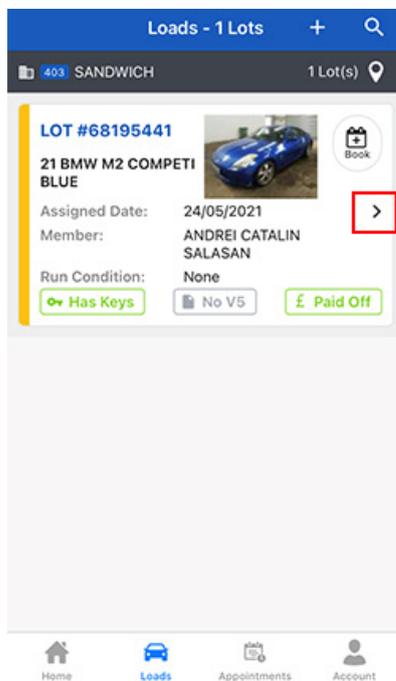
The Lots you selected from the Member website or app will appear on the Home Screen of the Transportation App as **Lot(s) Ready for Scheduling**.

Using the Transporter App

3. Booking a Collection Appointment

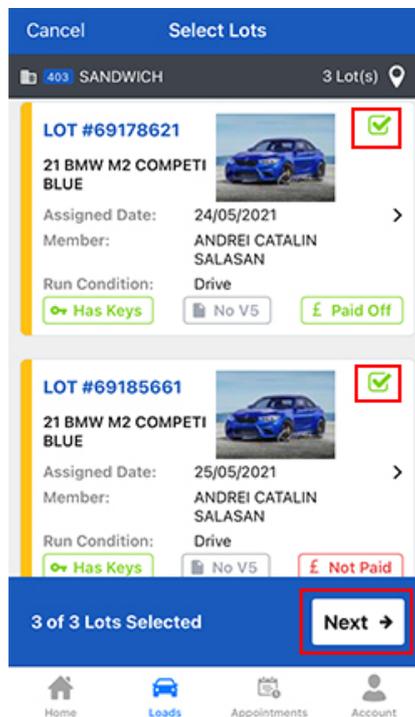
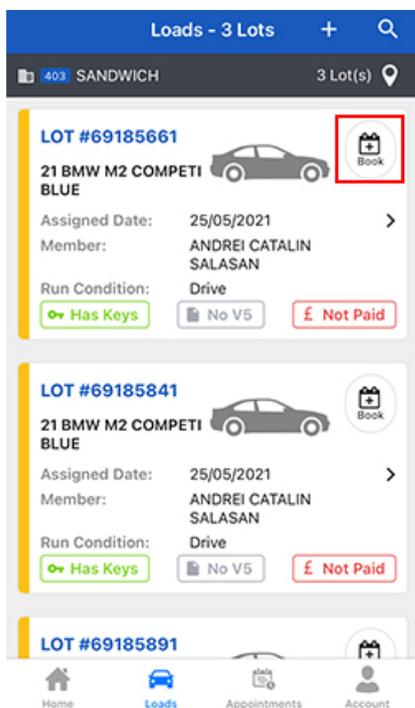
To book a timeslot for collection of an individual Lot, click the **arrow** on the right of the Lot you wish to book a collection timeslot for.

Check the Lot information is correct and select **Schedule Appointment**.



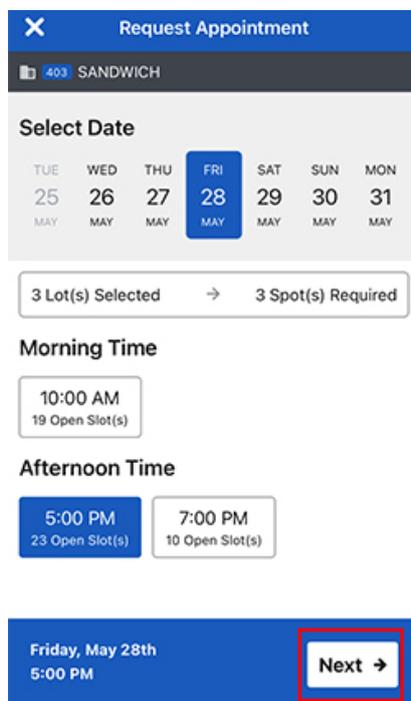
To book multiple Lots in for the same slot, click on the circle **Book** icon and **tick the box** for the vehicles you would like to book a collection timeslot for. Once all Lots are selected, click the **Next** button at the bottom (see next page).

Booking your Collections



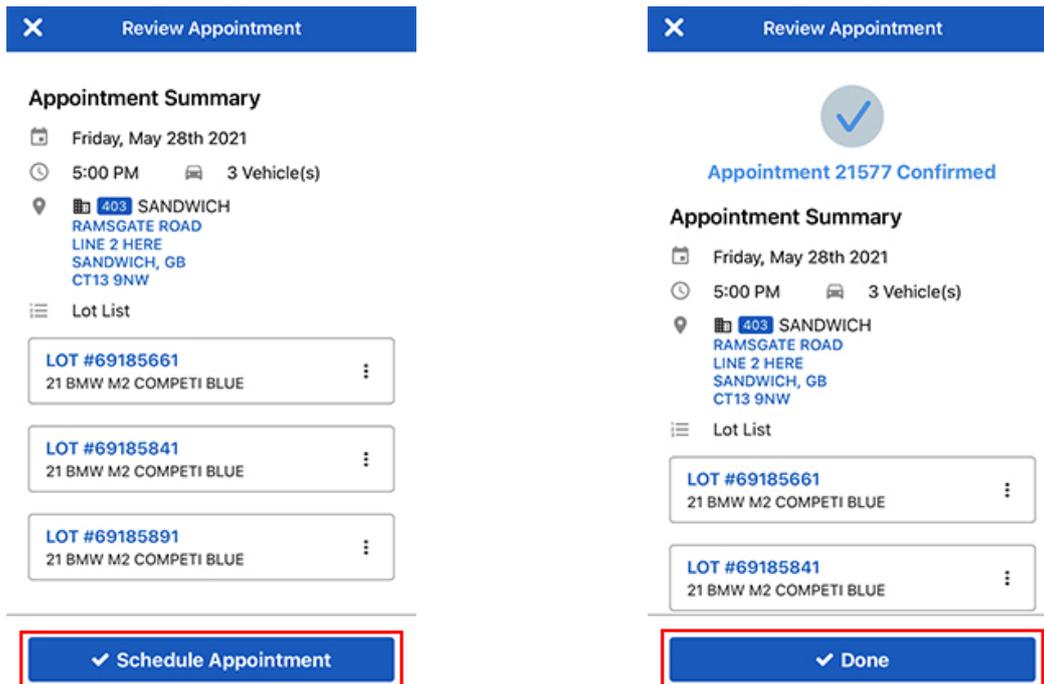
Select the **date** and **time** you would like to book. The number of available slots is shown under the time. This is the maximum number of vehicles that can be loaded in that timeslot.

When you have chosen the date and time, click the **Next** button at the bottom.



Cancelling or Rescheduling an Appointment

Review the appointment time you have selected and all details (including location and vehicle info) and **Schedule Appointment** when ready. A confirmation screen will appear. If you are happy to proceed click **Done** and you will be booked in.



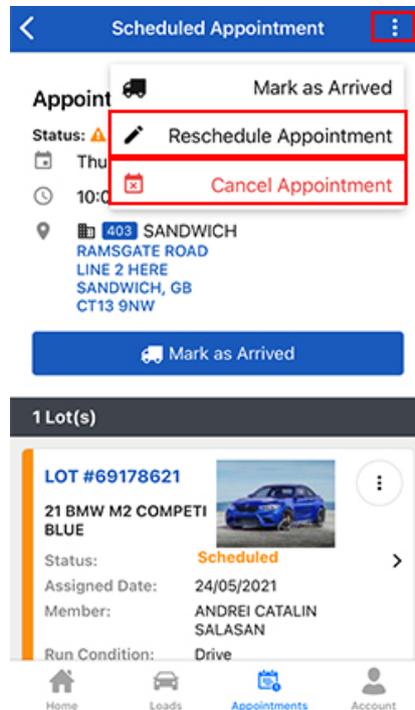
4. Cancelling or Rescheduling an Appointment

If you need to cancel or reschedule an appointment once it has been booked, head to the **Appointments** page. Select the appointment you wish to change and click the **arrow** on the right to take you through to the appointment details page.

Click on the **3 dots** in the top right-hand corner and select **Reschedule Appointment**, which will take you back to the booking screen to select a date and time for your new appointment.

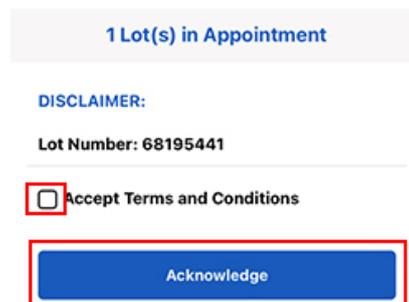
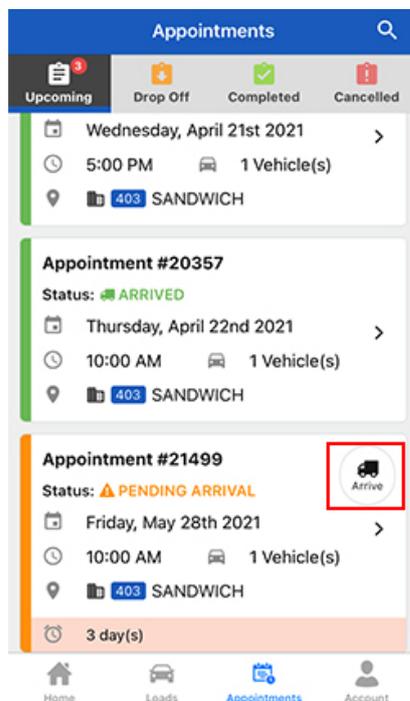
Or click on **Cancel Appointment** and you will receive a notification to say you have successfully cancelled the appointment. The status on the Scheduled Appointment should be changed to **CANCELLED**. The lots will then reappear in the Load screen (see next page).

Arriving for your Collection Appointment



5. Arriving at Your Appointment Time

Once you've reached the Operations Centre, click **Arrive** with the truck icon. **Tick the box** to Accept our Terms and Conditions and click **Acknowledge**. Our loaders will then know that you are ready and waiting for your vehicle.



Arriving for your Collection Appointment

If the vehicle has a V5 form, you must join the virtual queue on arrival at the Operations Centre (please look out for the boards in the waiting area with a QR code for you to scan).

Please note that Category S vehicles will not have a V5.

Category B Buyer Note

CAT B buyers must complete the Hazardous Waste Consignment Note prior to the appointment and present this in reception on collection. You will need to join the Virtual Queue as above.